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# FeRFA E-Newsletter



## NEWS FROM FeRFA MARKET SURVEY

It's that time of year again when we ask all our Manufacturer and Contractor members to take part in the annual FeRFA Market Survey. The survey will take less than 5 minutes to complete by following the relevant link below and answering a few short questions.

Any information you provide will help us build a picture of the resin flooring market and any trends within the industry. The final survey report will only be given to those companies who take part, the information received will be kept in the strictest confidence and no individual information will be released.

Please complete the survey by midnight on **Monday 30<sup>th</sup> September**.

[Contractors' Market Survey](#)

# FERFA AWARDS EVENING

## Tickets Available Now!



**JOIN US TO CELEBRATE OUR 50th ANNIVERSARY  
AT THE RESIN FLOORING INDUSTRY'S EVENT OF THE YEAR ON NOVEMBER  
29th**

[Book Your Awards Ticket](#)

The FerFA Annual General Meeting and Awards Dinner 2019 will be held on **Friday 29th November** at the **De Vere East Midlands Conference Centre & Orchard Hotel in Nottingham**. The FerFA 50th Anniversary Awards Dinner will take place in the **Banqueting Suite** and promises to be a glittering affair. The large space offers an ideal opportunity to entertain customers, reward staff and enjoy an early festive celebration with friends. FerFA look forward to welcoming members and their guests in November. See the sections below for further details on the event.

**The cost for the dinner is £90 (plus VAT) with discounts available for tables of 10+. Dress: Black Tie**

*If you would like to attend the AGM and/or the Awards Dinner, please complete the booking form [here](#). There is no cost to attend the AGM but booking is essential. Further information on the event can be seen at: <https://www.ferfa.org.uk/aw>*

## Accommodation

Set in 330 acres of the University of

Nottingham's landscaped parkland just 10 minutes from J25 of the M1, De Vere East Midlands Conference Centre & Orchard Hotel is a stylish and eco-friendly, multi-award-winning venue featuring 202 bedrooms. Guests can enjoy free-parking and free access to the state-of-the-art gym and 25m swimming pool at the University of Nottingham's brand new [David Ross Sports Village](#). Free, superfast Wi-Fi is available throughout the hotel.



FeRFA has negotiated a special rate at the Orchard Hotel of **£109 per double room** and **£99 per single room** including breakfast and VAT. To take advantage of this rate please book direct with De Vere Orchard Hotel **by 18th October** by calling **0115 697 8175** (quoting **FeRFA 2911**).

## Annual General Meeting

The Annual General Meeting will take place in the afternoon with plenty of time for networking followed by the evening Awards Dinner. The exhibition and networking area will include tea, coffee and cakes, with the FeRFA AGM and Council elections commencing at 2 pm. The meeting is to be short and formal, including plans for 2020 and beyond.



Entertainment from **John Ryan** is set to follow. John is an **award-winning comedian** who also works in mental health. By combining comedy with practical advice, John is living proof that laughter really is the best medicine.

## Reverend Richard Coles Confirmed to Host 2019 Awards Dinner!

The Reverend Richard Coles is a broadcaster, writer and Church of England priest. Known for appearances on everything from **Have I Got News For You** to **Strictly Come Dancing**, he first found fame as one half of the 1980s band, **The Communards**. They enjoyed three UK Top 10 hits, including the biggest-selling single of 1986: Don't Leave Me This Way.

The multi-talented Richard has turned his hand to acting, penned music for film and TV, served up advice as



‘agony uncle’ on BBC London and won a Sony Gold as presenter of The Mix on Radio 5 live. With a successful media career already established, Richard trained for a priesthood in the Church of England - becoming what could only be described as a ‘very modern’ vicar. He’s competed in **MasterChef**, won **Celebrity Mastermind**, and has the distinction of performing “the worst Pasodoble in the history of **Strictly Come Dancing**”. He also makes time for the odd **Songs of Praise** special, appearances on **QI**, **This Week** and **Would I Lie To You?**

## FeRFA Best Practice Awards 2019

The 2019 FeRFA Best Practice Awards will be presented after dinner and we will be honouring this year’s Apprentice Graduates with the presentation of their NVQ diplomas and certificates. FeRFA graduation is supported by CITB. You can then dance the evening away or enjoy a drink in the Banqueting Suite or hotel bars.



This year there are five categories of awards:

**Large Commercial Project**

**Small Commercial Project**

**Large Industrial Project**

**Small Industrial Project**

And new for our **50th** year:

**Outstanding Contribution to FeRFA**

Entering the FeRFA Best Practice Awards could not be simpler. Just download the entry

pack from [here](#), fill it in and return it to us by **Friday 11th October 2019**. Submissions are open to members and are completely free of charge.

***Post TWO copies of your submission to FeRFA, PO Box 3716, Stone, Staffs ST15 9EU***

***We would also welcome electronic copies of any photographs you are submitting for use during the marketing and promotion of the Awards. These can be emailed to [secretariat@ferfa.org.uk](mailto:secretariat@ferfa.org.uk)***

Download Your Entry Pack

## TICKET BOOKINGS



Tickets for the Awards Dinner cost £90 +VAT for individual tickets, reduced to £81 +VAT per person for a table of 10 to 12 guests.

**The closing date for ticket booking is Friday 1st November 2019.**

If you'd like the above booking form in a Word document, please request by emailing:

[secretariat@ferfa.org.uk](mailto:secretariat@ferfa.org.uk)

Book Online Today

**FeRFA would also like to thank all 2019 sponsors for their ongoing support:**

## Event Sponsors:



## Award Sponsors:



## Additional Sponsors:

Main Bar:



Pre-dinner Drinks:



## TRAINING NEWS



FeRFA are currently accepting applications for the **Resin Flooring** and **Surface Preparation apprenticeship** courses.

The courses run for 18 months covering a mix of formal off-site instruction alongside supervised on-the-job training at employer level with a final assessment by a CITB approved assessor.

All courses lead to an **NVQ Level 2 qualification** and the blue **CSCS Skilled Worker card**.

**Substantial grant funding** is available for eligible CITB levy payers.

Both courses start in September. Spaces are **limited** so don't delay. Contact the [FeRFA office](#) for further information.

## **One day upskilling course - Introduction to Mechanical Surface Preparation**



## INTRODUCTION TO MECHANICAL SURFACE PREPARATION

1 day course

**Wednesday 16th Oct 2019 - 10am-4pm**

£65 + VAT per attendee

Please contact

**[training@ppcgroup.co.uk](mailto:training@ppcgroup.co.uk)**

Includes a light lunch & refreshments

Location The Training Hub LN2 4JB

## ASSOCIATE SPOTLIGHT

This month, FeRFA are highlighting three more of our Associate members. Associate members are companies who are involved indirectly with the manufacture, application and maintenance of resin flooring such as Surface Preparation Plant Suppliers, Chemical Suppliers to Manufacturer members, floor cleaning machinery suppliers, test houses etc.



Specialist's in stocking products for the application of liquid coating systems for the flooring and roofing industries along with the consumables and tools required by concrete repair



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The Resin Mill are a specialist supplier and one stop shop of resin bound materials. Operating as a one-stop-shop and offering

contractors and other associated industries. We also stock a vast range of industries supplies including PPE Hand Tools, Workwear, Janitorial Products and Power Tools. This makes us the single supply solution for all your consumable needs. Reducing your overall carriage charges, administration costs and time when dealing with multiple suppliers.

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options suitable for resin flooring. Within Schluter's product portfolio, specifiers and installers or resin flooring can find:- transition profiles - movement joint profiles - coved wall connection profiles

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nationwide delivery, we are proud to offer the highest quality UVR resin and huge selection of resin bound colours, carefully mixed to ensure strength as well as cosmetic appeal. Offering an unrivalled service and sharing all of our install knowledge, we continually promote the highest standards across the permeable paving resin bound industry. We have a dedicated training academy, The School of Resin and have a nationwide approved contractor scheme for homeowners.

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## MEMBER BENEFITS

### Contract Flooring Journal



FeRFA members benefit from a **FREE** subscription to Contract Flooring Journal (CFJ) magazine. Please email your contact details to [FeRFA](#) or [CFJ](#), along with your FeRFA membership number to register. To find out more about Contract Flooring Journal please follow this [link](#).

CFJ Contract Flooring Journal will be publishing its annual **resin feature** in the November issue. This feature will not only be sent out in the printed magazine to the trade but also emailed via CFJ's newsletter to over 12,000 architects, designers, developers and facility managers alongside the digital version online which is heavily read by the end user market.

**CFJ works closely with FeRFA to promote the benefits of resin flooring.**

This feature will aim to show not only the functionality of resin but also the incredible diversity of design.

There are two ways to promote your company through the feature. Editorially you can book in a case study or press release (minimum of 200 words with a high-resolution image) for just £99 and/or you can advertise in the feature (**special discounts available for all FeRFA members**)

The editorial deadline is fast approaching in mid-September with advertising copy needed by early October. For further detail and information please email [stuart.bourne@kick-startpublishing.co.uk](mailto:stuart.bourne@kick-startpublishing.co.uk)

## Cobra Bespoke Insurance Service



Cobra Insurance Brokers have partnered with FeRFA for over 10 years, gaining specialist knowledge and an understanding of the protection needed for the resin flooring industry. The website, designed specifically to support FeRFA members and their business activity, is now available at [www.ferfainsurance.co.uk](http://www.ferfainsurance.co.uk). The website covers all aspects of insurance, risk management and guarantees, as well as a client login portal where you can view your policy documents. FeRFA members can also request free access to a vast library of resource material.

Cobra offer a free insurance health check plus no obligation quotes. Howard Collins can be reached on 07775 888933 or emailed at [howard.collins@cobrainurance.co.uk](mailto:howard.collins@cobrainurance.co.uk) or visit the [website](#).

FeRFA and COBRA are excited to offer a facility which gives all your resin floor protection with an **INSURANCE BACKED WARRANTY**. The scheme has been set up so that **all your customers** benefit from the **security** of an **Insurance backed warranty** once you are signed up. You pay an upfront premium based on your annual turnover and then simply register each resin contract online when completed. [Read more](#).

## H&S Advice and Business Shield from Stallard Kane Associates



Stallard Kane Associates Ltd provide a support service to SMEs for both Health & Safety and Employment Law. FeRFA members can access its services for free via the Business Shield. All FeRFA members have **FREE** access to the Business Shield service giving you:

- **FREE** access to the FeRFA Business Shield online portal
- **FREE** and unlimited use of the 24hr hotline
- **FREE** one hour review of your daily activity and associated risks
- **FREE** one hour review of your existing employment contracts.

The dedicated FeRFA Business Shield Account Manager is Barry Nicol, please call him on 07854 938693 for more details. Read more about Stallard Kane [here](#).



## FeRFA Recycling Scheme - are you taking part?

FeRFA partner **Reconomy** can assist you to reduce your total waste management costs, increase your landfill diversion, ensure compliance, under current Environmental Agency legislation, maintain consistency and best practice across all sites and back-office functions. Contact 0800 834 133/01952 211790.

If you are not already submitting your recycling data to FeRFA please start doing this now to qualify for the recycling logo within your FeRFA website entry.

It is easy to do using the datasheet (if not using Reconomy) - only two figures are needed per month - total weight collected and total weight recycled or recovered. This is information that should be provided by your waste collector. If it isn't then ask them why not. The spreadsheet includes a graph, automatically generated from your figures - which you can show to prospective clients

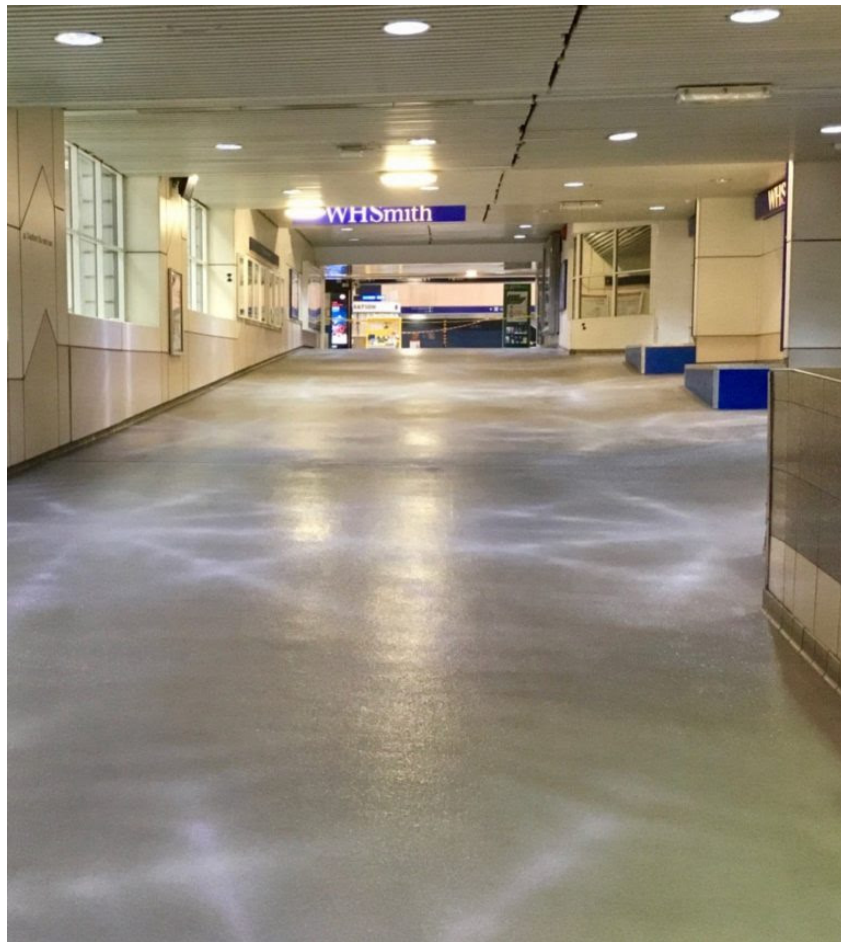
More details on the recycling initiative are [here](#). You can also read Reconomy's brochure [here](#).

## CASE STUDIES

### SIKA FLOORING EUSTON STATION



Weekend refurbishment using Sikafloor Pronto breaths new life into rail station, Central London. [read more](#)



## THE DAIRY INDUSTRY FROM THE FLOOR UP



- Flooring in dairies needs to provide a number of hygienic and operational properties
- The Flowfresh range of polyurethane flooring is ideal for a dairy's demanding milking and processing areas
- Choose HACCP International certified flooring to ensure that the system is up to the challenge

**Modern dairies are not the laid back, slow-moving places that people like to imagine..... [read more](#)**

[Click Here to Read More Case Studies](#)

## MEMBER NEWS



**The Preparation Group is SafeHire certified.**

Kate Walshaw, The Preparation Group's Group Hire Manager has been re-elected as an HAE (Hire Association Europe) Supply Chain board member, demonstrating that she has clearly made a positive impact. In the same month, the company renewed its Hire Industry Trusted Supplier (HITS) status and for the third year running, proved its commitment to providing quality surface and floor preparation products and services as a HAE member by attaining its SafeHire Certification.

SafeHire is a continual Business Improvement program that sets and helps to maintain high standards of operation within the Hire industry. The SafeHire certificate lasts for three years but is reviewed annually, raising awareness with government and trading standards. It has mutual recognition from PQQ organisations as a pre-requisite to their accreditations and Build UK members.

Kate heads the Hire division and has been dedicated to continual improvement in quality and delivery of customer satisfaction, providing competitively priced surface preparation, removal and finishing equipment, accessories and solutions - as is at the core of this certification. Kate and her team provide a wealth of knowledge to benefit Hire customers and is passionate about giving the best possible service and advice.

Tracey Glew Managing Director says; 'Kate has worked hard over the last few years championing the benefits of HAE membership and the associated standards, with her customers being her number one priority and we are extremely proud of Kate's continued commitment. '

For advice or equipment demonstrations call the hire team on 01522 561 460 / email [hire@ppcgroup.co.uk](mailto:hire@ppcgroup.co.uk).

## OTHER NEWS



## Concrete Expo 2019

Taking place on the 8th and 9th of October 2019. For more information, [visit here](#).



The leading UK coatings exhibition dedicated to paints, inks, adhesives, corrosion protection and construction chemical industries [www.surfex.co.uk](http://www.surfex.co.uk)



The CITB are offering **funding** of up to £10,000 to assist micro and small construction companies to develop a stronger skills base. Specifically, it provides an extra incentive for you to access CITB grant eligible training. This can be used for short duration courses that last between 3 hours and 29 days and qualifications such as the FeRFA NVQ Level 2 diplomas in In-situ Resin Flooring, Surface Preparation and Screeding.

## Funding to Support Training - Including NVQs

You can apply for funding if you are a CITB-registered employer with up to 99 directly employed staff on the payroll. Employers can apply for funding once every 12 months. Simply complete the application form which can be downloaded [here](#).

If you need further details please contact  
Dave Rowlands CITB Advisor  
at [david.rowlands@citb.co.uk](mailto:david.rowlands@citb.co.uk) or 07887 984 897

## CITB Annual Review

CITB have released their [Annual Review for 2018/19](#).

It highlights some of our key achievements for the last business year – progressing their reform programme while prioritising industry's levy to make the biggest impact for skills.

The Annual Review is grounded in CITB's Mission: to **attract and support the development of people to construct a better Britain**.

## Improved Member Payment Terms

In the last 12 months, Build UK members have continued to [improve their payment performance](#) based on data submitted under the Duty to Report on Payment Practices and Performance. The average time taken to pay invoices by Contractor members has reduced by 5 days to 40 days, with the average percentage of invoices paid beyond terms falling from 34% to 25%.

For the first time, Build UK has also included within [its table](#) the percentage of invoices paid within 60 days, in order to reflect the increasing use of this metric within the industry.



## VAT Reverse Charge

The new Reverse Charge VAT system due to be implemented on 1 October 2019 is likely to have a significant impact on the cash flow of your members registered with the Construction Industry Scheme (CIS). The industry has called for a delay to the new system, with 15 construction trade organisations including Build UK signing a joint letter to Government.

Build UK is working closely with HMRC to ensure it is aware of the implications on the sector and has also published a [practical guide](#) for members explaining the process and the actions required to comply.

[Click here for more news from Build UK](#)

## The HS&E Test

CSCS has [announced plans](#) to end the exemption to passing the CITB HS&E test. From



2 September 2019, all applicants will be required to pass the test regardless of when they obtained their qualification. If the test is not passed, no card will be issued.

## MEETINGS

### Apprentice Scheme Dates 2019

Resin 20	Assessment
Resin 21	Mod 13: September 10-12 @ Resdev, Elland Mod 14: October 2-3 @ BAL, Stoke-on-Trent
Resin 22	Mod 13: September 17-19 @ Resdev, Elland Mod 14: October 2-3 @ BAL, Stoke-on-Trent
Resin 23	Mod 6-9: September 16-18 @ DSA, Nottingham
<b>NEW</b> Resin 24	Mod 1-3: September 24-25 @ Smart Marketing Works, Stone

## FeRFA Meetings & Events

FeRFA Resin Bound Technical Meeting: 9th September 2019

FeRFA Technical Committee: 10th September 2019

FerFA Council Meeting: 11th September 2019

FeRFA AGM: 29th November 2019



FeRFA The Resin Flooring Association

FeRFA PO Box 3716, Stone, ST15 9EU

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