



MESSAGE FROM CEO

Welcome to the first Enews of 2016. It is the time of year when resolutions are made and new plans are put in place to address any challenges the next 12 months may bring.

As a specialist trade association, FeRFA's role is to support members by promoting their specialist skills and expertise and to make sure this specialist sector can respond to new opportunities and future skill demands. It therefore comes as no surprise that training and upskilling continue to be a top priority for FeRFA. New programmes for the FeRFA apprenticeship schemes, Insitu Resin Flooring, Surface Preparation and Screeding will be started in April, together with the release of new dates for NVQL3 Supervisory Management and NVQL6 Specialist Management programmes. Upskilling courses, both classroom and e-learning, will be available throughout the year.

Training achievement dominated the news items throughout 2015 thanks to the commitment from FeRFA members in training and qualifying their workforce. Details on all FeRFA training and support is available from the FeRFA website (www.ferfa.org.uk) and in the meantime we wish you all a Healthy and Prosperous New Year.

Helen McGachie, FeRFA CEO



IN THIS ISSUE

- [CONTACTING FERFA](#) - make a note of the new FeRFA telephone number
- [TRAINING NEWS](#) - enrol for NVQ 2 apprenticeships, NVQ3 and upskilling days in 2016
- [MEMBER BENEFITS](#) - Business Shield from SKA & People's Pension from B&CE
- [RECYCLING](#) - FeRFA scheme success in 2015
- [ASSOCIATE SPOTLIGHT](#) - this month we look at Boud Mineral and Slip-Alert
- [OTHER NEWS](#) - H&S and employment advice from SKA
- [MEETINGS & EXHIBITIONS](#) - dates for your diary
- [MEMBERS' NEWS](#) - news stories from FeRFA members



LATEST NEWS

NEW TELEPHONE NUMBER FOR FeRFA - 07484 075254

Please note that the telephone number for FeRFA has changed to 07484 075254.

This change will enable more flexible communications and cover during holiday periods.



NEW APPRENTICESHIPS STARTS IN APRIL

FeRFA will be starting new Apprenticeships in Screeding, Resin Flooring and Surface Preparation on 6 & 7 April.

The two-year schemes all lead to an NVQ Level 2 Diploma and the scheme is fully grant funded for CITB registered employers and the grant available is up to £8,970. The cost of the schemes are £6,000 per candidate payable over two years.

The current CITB funding for specialist apprenticeship schemes is very advantageous to employers, however there is no guarantee that this level of funding will be available when the new grants are announced in August so this may be a good opportunity to put a candidate forward and enable you to recoup CITB levy payments for training.

More details on the scheme are available at: <http://www.ferfa.org.uk/pdf/Training/ApprenticeshipGrantsAndCosts.pdf>
To pre-register for this scheme please download the candidate enrolment form and forward it to FeRFA: <http://www.ferfa.org.uk/pdf/Training/CandidateEnrolmentForm.pdf>

If you wish to enrol an apprentice or have any other queries about the schemes on offer and their benefits, please call FeRFA on 07484 075 254.

ONE DAY UPSKILLING IN SPECIFYING AND SELECTING RESIN FLOORING

Following high demand we will be running this course on two dates as follows:

Wednesday 30 March at Premier Meetings Carlisle J44, Parkhouse Road, Carlisle, Cumbria CA3 0JR - **SOLD OUT**
Wednesday 13 April at a Midlands venue - TBA depending on location of delegates - **LIMITED AVAILABILITY**
Additional date - to be announced for course in the South.

The cost is just £50 each (for FeRFA Members) which includes all training, course papers, lunch and refreshments. A certificate will also be issued on successful completion of the course.

You may also be eligible for grant funding of £50 (daily training plan rate). Details on claiming grant will be sent on booking together with joining details and invoice (to be paid prior to course date please).

Places on the course are STRICTLY LIMITED and if you wish to book a place, please get in contact without delay.

Full details of the programme for the day will be sent to delegates but the course, which is classroom based, will cover:

- Types of Resin Flooring (FeRFA Classification) and characteristics
- Areas of application
- Selection process- questions you need to ask
- Selling into Specialist Markets (such as Food & Beverage, Automotive, Healthcare, Retail & Manufacturing, etc.)
- Top Ten Tips for correct selection

NVQ LEVEL 3 SUPERVISORY MANAGEMENT

We would like to run an NVQ3 course starting in March but this is entirely dependent on getting enough numbers to make it viable. If you have any suitable candidates ready to take the next step in their career path, please get in contact with FeRFA for full details on the course.

It is 10 day course which takes three months and consists of 9 Modules (which are taken over 10 days as off-site training). It aims to raise the general standards of supervisors and equips them to deal with the increasing documentation and awareness involving safety and other legislation.

The cost per candidate is £2120 for the courses and £400 towards their students Level 3 NVQ Diploma, and a CITB grant is available of £1950. This includes all the training plus food and accommodation for the training days.

This course meets all the requirements of the UKCG Training Standards for Supervisors. There is a deduction available for any candidate who has already completed the SMSTS course (within 2 years of starting this training).

To book a place on the next course please call FeRFA on **07484 075254**.

For more information on this great grant-funded training opportunity click on this link, which gives details on the modules as well: www.ferfa.org.uk/pdf/Training/SupervisorTrainingInfo.pdf

Anyone with candidates wishing to register for the next NVQL6 programme should get in touch with FeRFA on **07484 075254**.

APPRENTICES LEARN PREPARATION IS THE KEY TO THE PERFECT FINISH

The Preparation Group's custom-built training facility at Lincoln hosted the training on surface preparation for FeRFA apprentices in the Resin 15 and Screed 1 groups. The trainer, Stephen Walker, gave the apprentices plenty of opportunity for hand-on experience with the machines.

Starting with the essential techniques of proper floor preparation, with a combination of classroom teaching and practical experience the trainees learnt the various methods of surface preparation and the choice of equipment available.

This group has now completed the first ten modules of their two year apprenticeship and will continue their training in 2016 with further combined classroom and practical sessions on Coatings, Self smoothing, Screeds & Covings and Flowable Screeds.



The apprentices in this group are (pictured right):

Resin: Christopher Davey & Liam King (IRL Group Ltd), Alex Bowers (John Lord & Son Ltd), Paul Ratcliffe, Anthony Rowell and Matthew Haines (Midland Industrial Flooring), Anthony O'Keeffe (Senso) and Robert Atkins (Central Flooring Services)

Screeding: Michael Gibbs and Thomas Henderson (Trent Construction Services)

and pictured left: Scott Barclay and Jordan Burgess (TPS360 Ltd)



FeRFA MEMBER BENEFITS

BUSINESS SHIELD FROM STALLARD KANE ASSOCIATES

FeRFA is delighted to announce the launch of FeRFA Business Shield in partnership with Stallard Kane Associates.

FeRFA Business Shield has been created to help FeRFA members access professional, competent advice on Health & Safety and Employment Law matters at no extra cost.

The brochure explains the service that you are able to access but key benefits of FeRFA Business Shield include:

- Access to a library of Health & Safety and HR documents and templates
- Unlimited telephone advice for Health & Safety
- Unlimited telephone advice for Employment Law

There is no limit to how frequently you can call either advice line and there is no restriction on the length of each call.

For more details of this free service please [see the brochure here](#).

FeRFA members have been sent a unique username and password for the FeRFA Business Shield website and then you will receive a courtesy call to answer any queries that you may have regarding FeRFA Business Shield.

In the meantime, please feel free to commence using the advice line on 0345 076 6485. The dedicated FeRFA Business Shield Account Manager is Barry Nicol and should you wish to speak to Barry at any time, you can contact him as follows: Email: barry@skaltd.co.uk Tel: 07854 938693

THE PEOPLE'S PENSION - REDUCED FEES FOR FeRFA MEMBERS

To help people save more for their retirement, all employers must now put certain types of employees into a pension scheme and pay money into it – this is called automatic enrolment. **New full support automatic enrolment solution**

The People's Pension, provided by B&CE, is a simple solution to automatic enrolment and it now offers a full support solution aimed at small businesses.

This new solution offers everything you need to meet your automatic enrolment duties:

- a fast-track sign-up process
- a high level of support throughout the life of the scheme
- simplified, easy to use online systems
- flexible administration options, even if they have no payroll software
- a UK based call centre with extended opening hours for one-to-one support.

It's a simple, hassle-free and high support solution for busy people who'd rather spend time running their business than trying to run a pension scheme.

Reduced charge for FeRFA members

Businesses with a staging date from January 2016 onwards that sign-up to The People's Pension will pay a **one off** set-up charge of £500 plus VAT. It will also apply to those that have a 2015 staging date and sign up from 1 January 2016 onwards.

There will be a reduced charge of £300 plus VAT for FeRFA members.

What this means for you:

- high standards of service and support
- ongoing support during the life of your scheme
- no ongoing charges for employers
- a low annual management charge of 0.5% for members of The People's Pension – same as it's always been.

You won't be charged if you've already signed up to The People's Pension and need to add a new subsidiary company to your scheme and/or you're an existing customer of any of B&CE's other products – EasyBuild, Employee Accident Cover and Employee Life Cover.

How you get the reduced charge

Please contact Bob Taylor, your B&CE Relationship Manager, on [bobtaylor @ bandce.co.uk](mailto:bobtaylor@bandce.co.uk).

For more information about The People's Pension or to sign up from their website, visit www.thepeoplespension.co.uk/moreinfo

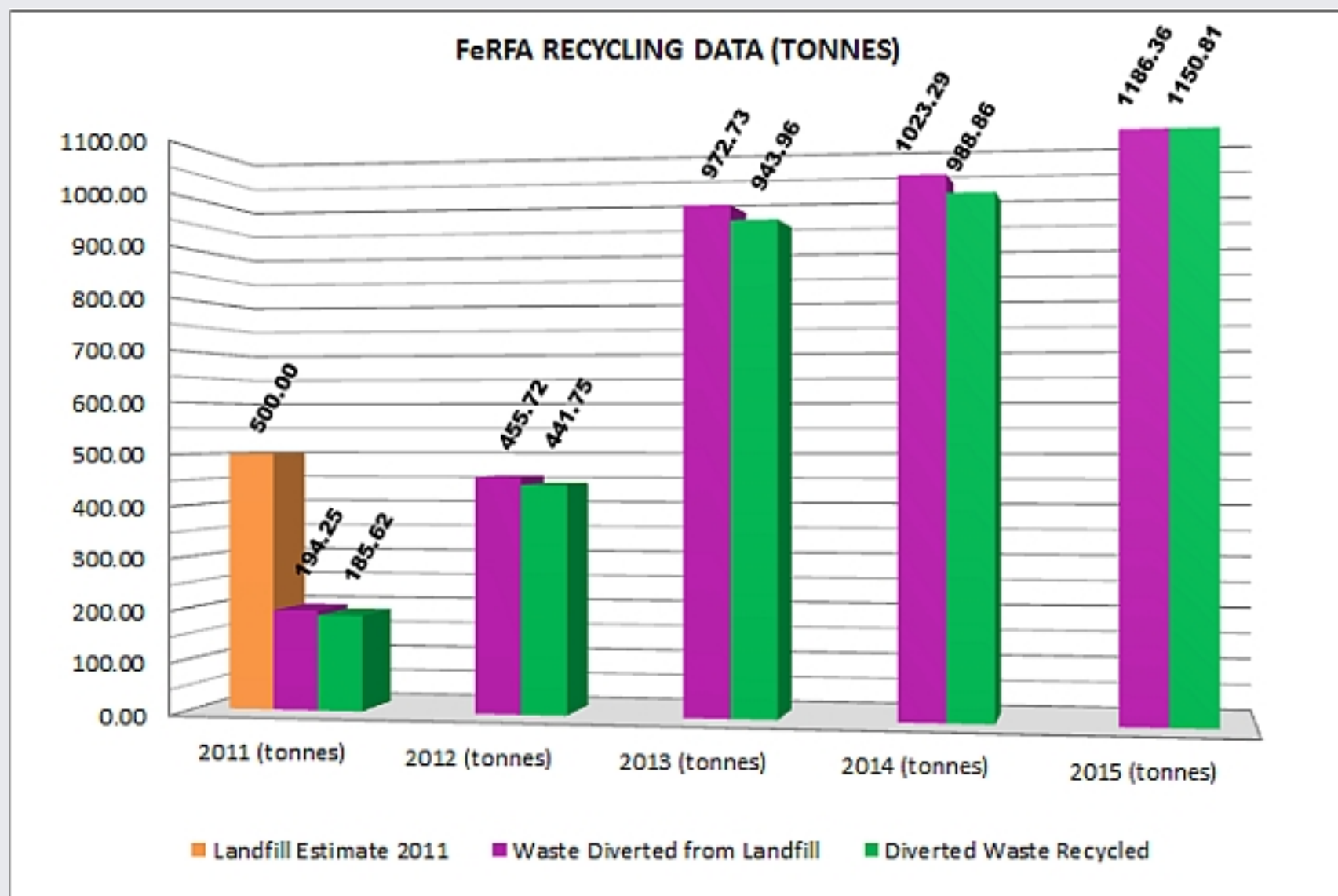
FeRFA's RECYCLING SCHEME

FeRFA MEMBERS RECYCLE MORE THAN EVER

The figures are now in for the whole of 2015 and FeRFA members have diverted over 1186 tonnes of waste from landfill, of which 97% has been recycled or reused - which is a magnificent achievement compared to the 185 tonnes recorded in 2011.

If you use [Reconomy](#) as your waste provider, your figures are included automatically in the graph below, if you are using another waste provider to remove your waste you can still submit your data to FeRFA. There is an easy-to use template that can be completed using the details from your waste provider and enables you to produce evidence to give to your clients.

If you are a manufacturer, FeRFA Recycling partner, [Protech Plastics Containers](#) can supply containers in various sizes to suit your product range, which are now produced from **40% recycled material**. Call Protech on 01827 314615.



FeRFA's partner in the recycling scheme, Reconomy, can assist you to reduce your total waste management costs, increase your landfill diversion, ensure compliance, under current Environment Agency legislation, maintain consistency and best practice across all sites and back-office functions.

Members have a dedicated service team at Reconomy who will assist you with all of your enquiries and purchase orders. Service team members are:

- Marie Castle - FeRFA Business Development Executive
- Alyson Westbrook - FeRFA Key Account Manager
- The direct telephone numbers for the team are 0800 834 133 and 01952 211790 (from mobiles).

The range of waste services Reconomy is able to offer FeRFA members include:

- Hazardous site registration
- Sample collections
- Testing services
- Contaminated waste services
- Hazardous waste services
- Non hazardous waste services

You can view the [new Reconomy Brochure here](#).

Reconomy has a client login portal which provides complete visibility and control of all of your services;

- View all of your sites 24/7
- View all of the services on each site
- View cost per service
- View total spend
- View the landfill diversion rate by site and as an overall figure for each region/district
- Track the chain of custody of your waste from site through to final destination
- View all compliance documents including – waste transfer notes, consignment notes, licences and permits, waste carriers certificates

- View invoices
- View reports and set regular reports to be viewed
- Create reports which can also be emailed direct to your clients, if required, in seconds
- Create Site Waste Management Plans

HAZARDOUS WASTE

The following documents on Hazardous Waste may be useful:

- Link for document from Reconomy on [Guidance on the classification of waste](#)
- Advice from the Environment Agency: [Guidance on the classification and assessment of waste \(1st edition 2015\) Technical Guidance WM3](#)
- Reconomy's [Guide to Hazardous Waste](#)

ASSOCIATE SPOTLIGHT

Each month we have a special focus on FeRFA Associate members who provide specialist services and products into the resin flooring and screeding markets. This month we are putting the spotlight on Boud Minerals and Slip-Alert.

Full details on all Associate Members are available in the [FeRFA Associates' Catalogue](#).

BOUD MINERALS

Boud Minerals is a second generation, family-run provider of functional, decorative and lightweight filler materials for a number of industry sectors and applications.

We also provide a number of integrated services consistent with the handling and provision of mineral products such as colour matching, technical coating, dry blending, screening, drying and packaging.

We take pride in our versatility, our flexibility and our absolute commitment to remain independent in our operations. Our philosophy is very much 'if it helps then we're likely to find a way to do it'.

This gives us the freedom to serve most any mineral or integrated service need; to research and develop techniques to improve performance across a range of substrates and to innovate where we feel there may be commercial benefit - for ourselves and for our customers

West Bank, Sutton Bridge, Lincolnshire PE12 9QH / www.boud.com / 01406 351988



SLIP-ALERT

SlipAlert LLP manufactures and sells the only slip test machine that enables anyone to swiftly and accurately measure the slip resistance of a floor.

We have been selling SlipAlerts around the world for over 10 years and it has proved its worth in saving companies, large and small, many hundreds of thousands of pounds. A floor that has been demonstrated to have a good slip resistance on handover can be monitored with a SlipAlert throughout its life to ensure that the slip resistance does not deteriorate.

We aim to provide our customers with not just a means of testing their floors but also an understanding of slip risk. We offer both an initial training session and ongoing customer support.

SlipAlert is described in British Standards, its results correlate with the Pendulum, and we have happy customers around the world.





OTHER NEWS

INFORMATION FROM STALLARD KANE ASSOCIATES

Stallard Kane Associates Ltd provide a support service to the SME place for both Health & Safety and Employment Law. FeRFA members can access its services for free via the Business Shield - detailed above.

The latest news from SKA looks at:

➤ **EMPLOYERS LIABILITY: Employer's £15,000 text message error**

An employee who worked for his employer for just six months has been awarded over £15,000 after he was dismissed by text message. What one simple rule would have helped the employer avoid any trouble? What is "vicarious liability"? [Read more....](#)

➤ **HEALTH & SAFETY: FATAL MACHINERY BLOCKAGES**

If you use machinery you must have safety procedures for the full range of tasks which staff undertake. How has this point been underlined in the case against waste firm Gwynn Davies-McTiffin Ltd and what should you do differently? [Read more....](#)



MEETINGS, SEMINARS AND EXHIBITIONS 2016

EXHIBITIONS & EVENTS 2016

[WORLD OF CONCRETE](#) 2-5 February in Las Vegas (*Members known to be exhibiting: Resdev*)

[SURFACE DESIGN SHOW](#) 9-11 February at Business Design Centre, London

[EXECUTIVE HIRE SHOW](#) 10-11 February at Ricoh Arena, Coventry (*Members known to be exhibiting: Husqvarna, Preparation Group and SPE International*)

[UK CONCRETE SHOW](#) 17-18 February at NEC Birmingham (*Members known to be exhibiting: Blastrac, EPMS, HTC, Huntsman, Husqvarna, Mapei and SPE*)

[ECOBUILD](#) 8-10 March 2016 at Excel London (*Members known to be exhibiting: Derbyshire Aggregates, Flowcrete Uk, Instarmac & Mapei*)

[NORTH ENGLAND BUILD EXPO](#) 27-28 April at Manchester Central, Manchester

[VISION LONDON](#) 7-8 June at Olympia London

[FACILITIES SHOW](#): 21-23 June at Excel, London

[SURFACE & MATERIALS SHOW](#) 18-20 October at NEC Birmingham

[LONDON BUILD EXPO](#) 26-27 October at Olympia, London

FMJ NETWORKING EVENTS are on: [Birmingham](#) – March 10th, [London](#) – 20th April, [Manchester](#) – 12th May, [London](#) (Facilities Show) – 22nd June, [Bristol](#) – 7th July and [Suffolk](#) – 5th October

APPRENTICESHIP SCHEME DATES 2016

Resin 14: 16-18 Feb for Mod 13 at Resdev, Elland and 20-21 April for Mod 14 at Instarmac, Tamworth

Resin 15: 10-11 Feb for Mod 10 at Sika, WGC and 4-5 May for Mod 11 at BASF, Redditch

Resin 16: 16-18 March for Mod 6-9 at DSA, Nottingham and 17-18 May at PPC, Lincoln

Screed 1: 9-10 Mar for Mod 11 at PPC, Lincoln

FeRFA Screed Technical Sub Committee Meeting: 3 Feb 2015 at 1.15 (joint lunch with Technical) at Rugby East
FeRFA Technical Meeting: Wednesday 3 Feb at 10.00 at Ibis, Rugby East (joint lunch with Screeds Committee)
FeRFA Council Meeting: Wednesday 10 Feb 2016 at Ibis, Rugby East

FeRFA MEMBERS' NEWS

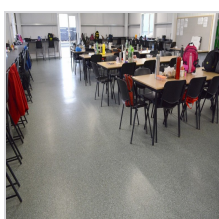
Use the following links for more [COMPANY NEWS](#) or you can go to specific [CASE STUDIES](#) and [GALLERIES](#)



[New Sika Comfortfloor 3000 - the choices are limitless](#)

Available in an expansive range of colours to meet a wealth of aesthetic requirements in public and commercial buildings, Sika ComfortFloor® 3000 is the new high performance base for the market leading Comfortfloor® Decorative range of resin flooring. [Read more...](#)

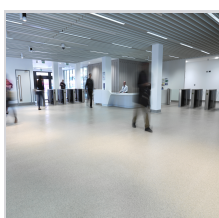
Sika Ltd



[The National Flooring Company bloom in flower factory project](#)

Poplar Farm Flowers, often visited by major retailers, were looking for a durable yet attractive floor finish for a number of areas within the new factory. [Read more...](#)

The National Flooring Co Ltd



[University of Wolverhampton](#)

Altro and Polydeck Resins on cutting edge of excellence at new university science centre. [Read more...](#)

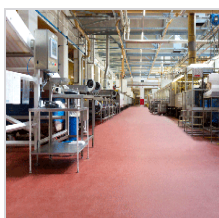
Altro Floors



[RSL's Ivy Wroe receives Responsible Capitalism Award](#)

Ivy Wroe, Managing Director of Resin Surfaces Limited (RSL) has been awarded the prestigious SME Dahrendorf Responsible Capitalism Award for her role in developing the company's sustainable product range. [Read more...](#)

Resin Surfaces Ltd



[Degafloor at Burton Biscuits](#)

Major UK biscuit manufacturer, Burton Biscuits, has recently undertaken a large refurbishment project at its factory in Blackpool. [Read more...](#)

Degafloor Ltd



[Stockport community benefits from new UltraFloor installation](#)

UltraFloor's Level IT Super30 rapid setting and drying smoothing underlayment has been used on a church extension in Romiley, Stockport. [Read more...](#)

Instarmac Group plc

[PPC nominated for TCF Awards 2016](#)

The Preparation Group's mobile contracting division, Professional Preparation Contractors (PPC), has been nominated as one of the top 50 products/services in the industry by Tomorrow's Contract Floors. [Read more...](#)



The Preparation Group



[Packing a Mean Deal](#)

The IRL Group has transformed a 14,000m2 old warehouse into a high tech packaging facility for the pharmaceutical industry. [Read more...](#)

IRL Group Ltd



[Looking for work in the Resin Flooring Industry?](#)

Visit the Situations Vacant page for details of the latest vacancies. If you are looking for work check the pages regularly and if you have a vacancy to advertise, get in touch with FeRFA. [See here...](#)

FeRFA Situations Vacant

E-news published by FeRFA / 07484 075254 / www.ferfa.org.uk

You are being sent this because you have subscribed to the FeRFA newsletter. To unsubscribe return the email with "unsubscribe" in the subject line.

FeRFA The Resin Flooring Association. 16 Edward Road , Farnham, Surrey GU9 8NP. T: 07484 075254
Click this link to get to the FeRFA home page www.ferfa.org.uk