

Welcome to the latest edition of the FeRFA enews



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LATEST NEWS

CHANGES TO FeRFA SECRETARIAT

Next month will bring some changes to the FeRFA Secretariat and support services to members.

Lisa Hennessey is retiring at the end of May and from 1st June 2017 the FeRFA Secretariat will be handled by Smart Marketing Works, based in Stone Staffordshire (www.smartmarketingworks.com).

Smart Marketing Works has proven experience of providing secretariat services to trade associations and will be able to provide FeRFA and its members with comprehensive support for admin, training, marketing and finance. A full handover and training period will take place during May when further details regarding the new team members and contact information will be issued.

Please note, there will be no change to the FeRFA phone number 07484 075254 and all existing email addresses will be rerouted. The new address for FeRFA will be: PO Box 3716, Stone ST15 9EU

NEW FeRFA MEMBER

This month we are delighted to welcome Total Protection (Special Projects) membership.

TOTAL PROTECTION (SPECIAL PROJECTS) LTD

Total Protection's Special Projects team is often called upon to solve highly specific problems where its unparalleled experience with modern materials allows it to develop and offer unique solutions.



Experience in the industry and knowledge of specialist materials is unrivalled, along with the ability to think laterally with specialist applications. By working with suppliers and manufacturers Special Projects deal with each project identifying its individual issues and opportunities, enabling a tailor-made solution to every situation. Sometimes this can mean developing new products along the way!

Unit 4 Brocks Farm, Ingatestone Road, Stock, Essex CM4 9PD / www.totalprotection.co.uk / 01277 841415



EVENTS

FeRFA ANNUAL EVENT 2017 - FOR YOUR DIARY!

The FeRFA Annual General Meeting and Dinner 2017 will be held on: Friday 17 November at the Belfry Hotel in the West Midlands.

Following the success of the new format last year, we will again have a shorter afternoon annual general meeting, with time for networking, so that guests can get ready for the evening entertainment and allow couples to travel together.



The Woodlands Suite at the Belfry provides a spacious setting in which to host this popular event and we look forward to welcoming members and their guests in November.

Full details and booking forms will be issued later in the year, but meanwhile please get the date in your diary.

FeRFA GOLF DAY - Friday 16 June 2017



This year we will be returning to the Erewash Valley Golf Club for this year's event on Friday 16 June 2017.

Situated in Stanton By Dale, Ilkeston, the golf club fully deserves its reputation as a top class venue with a well maintained 18-hole course along with a welcoming clubhouse. The excellent and scenic use of natural features provides enjoyable year round golfing and will test the skills of all standards of golfer.

The event is open to all members, and you are welcome to bring along customers and colleagues for the day.

Meet at 9.00 for bacon butties and refreshments, with a first tee-off time is 09.30 for a Stableford 4 balls competition. Play will be in teams of four, so ideally participants are encouraged to put together their own teams but we will of course be able to make up teams if this is not possible for you.

The cost for the day's golf including breakfast and prizes will be £35 per player. Details are on the form, but players are requested to pay the fee of £35 per player to Tom Dossett on the day of the tournament. Please complete the [booking form here](#) to hold a place for your team.



TRAINING NEWS

APPRENTICES ARE WELL PREPARED AT LATEST TRAINING

Resin 18 apprentices had plenty of opportunity to try a range of machines this month at The Preparation Group's training facility in Lincoln.

FeRFA Trainer, Stephen Walker, who ran the two day sessions, began by going through the essential techniques of proper floor preparation and continued, through a combination of classroom teaching and practical experience, with the various methods of surface preparation and the choice of equipment available.

This group has now completed the first ten modules of their two year apprenticeship and will continue their training with further combined classroom and practical sessions on Coatings, Self smoothing, Screeds & Covings and Flowable Screeds.

Apprentices in Resin 18 are: Craig Bowden (Britannia Industrial Flooring Ltd), Jordan Kingston (Coatech Ltd), Craig MacGregor and Phillip Rockett (Euro Resin), Meshach Barrow and Daniel Dainty (John Lord & Son Ltd), Michael Hutchinson, Philip Whitehall, Darren Collinson and Robert Rochford (Polydeck Resins Ltd), Lewis Pearce (Ryebrook Resins Flooring Ltd), Brendan Thomas (Stonhard UK Ltd) and Joe Walters (Top Team UK Ltd)



RESIN 16 APPRENTICES TAKE FINAL TRAINING MODULE



Apprentices from the 16th resin flooring group thoroughly enjoyed their final training session - run by FeRFA trainer Terry Foxley and Andy Hill from PFT Central. Everyone had the opportunity to handle the specialist pumping equipment used for the application of the flowable screed and were guided through each step of the process of mixing and laying pumped screeds. The group were shown the correct setting up procedure of the M-tec mixing pump, preparation of the floor area, setting levels, how to carry out flow tests and safe operation of the pump.

Instarmac kindly supplied all the materials as well as hosting the two-day session at the Tamworth headquarters.

The apprentices will continue their training gaining on-site supervised experience with their employers, all of which will be logged in preparation for their assessment with Kevin Cook and Mike Squirrel.

The apprentices in Resin group 16 are: Daniel McLaughlin and Jordan Speed (4m Floors UK), Matthew Marvin and Adam Moore (Central Flooring), Danny Malone (Coatech Ltd), Jack Findlay (Genco Construction), Jason Earl (IRL Group Ltd)

UPSKILLING COURSES

FeRFA's Upskilling courses are subsidised for members and cost just £50 per person and are eligible for grant funding (for CITB levy payers). FeRFA can organise upskilling days on a range of topics and, if you have at least six to eight staff members, they can be run at your premises (or another suitable venue) at a time to suit you.

Topics include:

- Decorative Stone & Quartz Systems
- Flowable Screeds
- Self Smoothing Static Dissipative & Slip Resistant
- Polyurethane screeds & coving
- Work Practice & Project Planning
- Surface preparation to receive resin floors
- Grinding & Polishing
- Specifying and Selecting Resin Flooring
- Recycling Waste Management Training Course - [see below](#)

For more details on all the upskilling courses that are available please visit the [Upskilling page of the website](#).

CAREER DEVELOPMENT NVQs

If you are looking for career development, then consider enrolling on the NVQ level 3 in Occupational Work Supervision.

It is a 10 day course which takes three months and consists of 9 Modules (which are taken over 10 days as off-site training). The cost for the course per candidate is £2520 payable in three instalments, and the current CITB grant is £2,225 (plus 10% if levy paid in time). This includes all the training plus food and accommodation for the training days. For more information click on this link, which gives details on the modules as well: www.ferfa.org.uk/pdf/Training/SupervisorTrainingInfo.pdf

To take your career to the next level there is the NVQ level 6.

The course includes 12 days, in two day sessions around 6 weeks apart, in the classroom and at the same time candidates will work, using on-line workbooks, to gather a portfolio of evidence during that time. The process will be fully explained at the first sessions. Once the programme is complete and enough evidence has been gathered candidates will achieve their qualification.

The cost is £2,800 and grants are available for CITB levy payers totalling £1,900. Hotel accommodation can be booked locally to the course if required, at £50 + VAT per person, per night and includes breakfast but no evening meal.

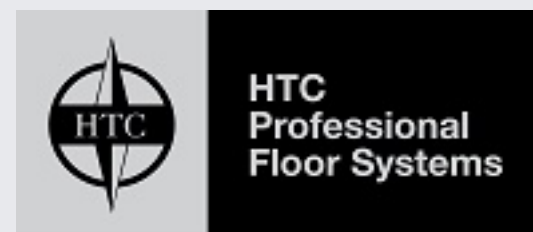
ASSOCIATE SPOTLIGHT

Each month we have a special focus on FeRFA Associate members who provide specialist services and products into the resin flooring and screeding markets. This month we are shining the spotlight on Innoveo and Schluter Systems.

Full details on all Associate Members are available in the [FeRFA Associates' Catalogue](#).

HTC FLOOR SYSTEMS

HTC's machines and diamond tools grind and polish concrete floors to remove the surface paste and expose the stronger concrete beneath. They are suitable for anything from very rough grinding equal to scarifying to high gloss polishing of seamless resin terrazzo, natural stone or concrete. The result of this process is a stronger, more durable, shiny and beautiful floor.



HTC Greyline (TM) consists of a complete range of machines, vacs and tools for floor preparation and renovation, concrete grinding, surface levelling and removal of floor coverings. The machines are powerful and sturdy with many technical details unique to HTC Greyline (TM) Ultra-fast change of specially designed diamond tools - HTC Ezchange (TM).

Unit 4 Dunfermline Court, Kingston Business Park, Milton Keynes MK10 0BY / www.htc-floorsystems.com/ / 0845 460 2500

LONG RAKE SPAR

This year Long Rake Spar are celebrating their 150th year anniversary and are the leading supplier of specialist aggregates into commercial, industrial, public and private sectors. Their range of dried aggregate granules, sands and powders is extensive and comprise many colours that can be used to create decorative, hardwearing and anti-slip applications.



Last year they introduced their SightGRIP range of coloured coated aggregates suitable for internal and external flooring applications.

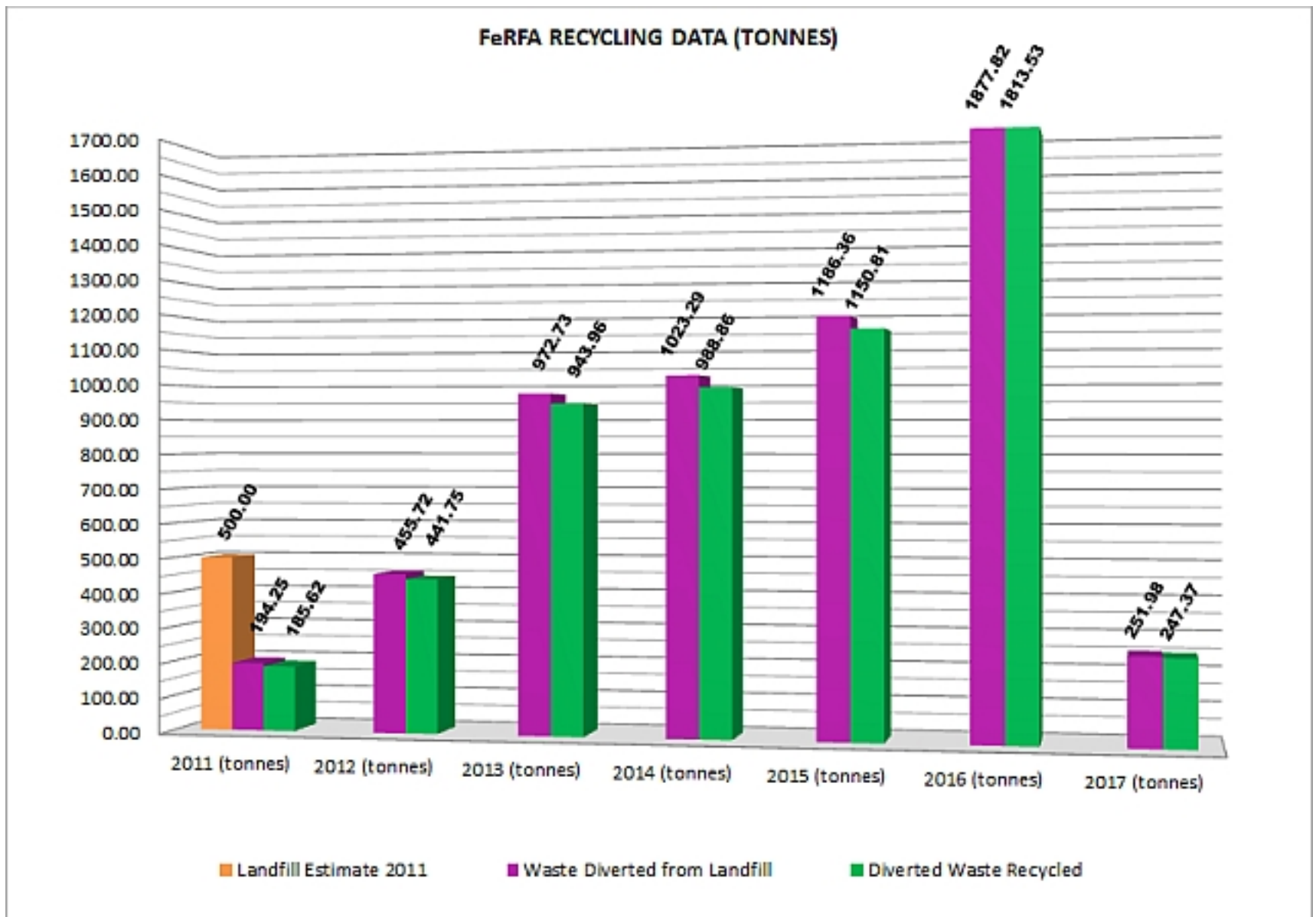
Decorative granules can be supplied for seamless Terrazzo resin flooring, whilst various grades of quartz are offered for extra hardwearing surfaces or non-slip outdoor flooring and pathways. The range of products available includes closely sized aggregate granules, quartz sands, recycled glass, dolomite, copper slag and many others.

Youlgrave, Bakewell, Derbyshire DE45 1LW / www.longrakespar.co.uk/ / 01629 630133

RECYCLING SUCCESS - ARE YOU TAKING PART?

If you are not already submitting your recycling data in 2017 please start doing this now to qualify for the the recycling logo within your FeRFA website entry.

It is easy to do using the datasheet (if not using Reconomy) - only two figures are needed per month - total weight collected and total weight recycled or recovered. This is information that should be provided by your waste collector. If it isn't then ask them why not. The spreadsheet includes a graph, automatically generated from your figures - which you can show to prospective clients.



Discover the benefits of using the Reconomy Portal to manage your construction waste

Did you know that the Reconomy Portal will give you round-the-clock access to your key waste documentation and data - across all your construction sites? We would like to show you how to gain:

- control over the waste streams generated on each construction site you manage
- the ability to create detailed reports on your waste management with ease.

By giving you an in-depth insight into the handling of waste across all your building sites, with dynamically updated information, the Reconomy Portal offers an unrivalled opportunity to gain control over your waste management.

Arrange a free Reconomy Portal demonstration today:

[Click here](#) or Call - 0800 834 133

FeRFA's partners in the recycling scheme are:

- [Reconomy](#), can assist you to reduce your total waste management costs, increase your landfill diversion, ensure compliance, under current Environment Agency legislation, maintain consistency and best practice across all sites and back-office functions. Contact 0800 834 133 / 01952 211790

To see Reconomy's National Rates for FeRFA members please [click on this link](#).

- If you are a manufacturer, [Protech Plastics Containers](#) can supply containers in various sizes to suit your product range, which are now produced from **40% recycled material**. Call Protech on 01827 314615.

If you would like to improve your company's sustainability and learn more about effective and efficient waste management, why not register your interest in a one day Upskilling course. The course will cover the following topics:

- Pre project planning for waste
 - Identify the waste streams produced
 - Potential risks
 - Recycling and disposal options
- Managing Wastes on Site
 - Segregation
 - Maximise Recovery/Recycling
- Overview of the waste regulations, including hazardous waste streams
 - Duty of Care
 - WM3 legislation
- Cost of Non-Compliance
- Benefits of Best Practice of Managing Waste Efficiently



FeRFA MEMBER BENEFITS

COBRA INSURANCE BROKERS

Cobra Insurance has been working with FeRFA for many years, is extremely experienced in our industry and is able to offer a bespoke range services and products specific to the resin flooring sector, including:

- [Commercial Insurance](#)
- [Retention Bonds](#)
- [Insurance Backed Guarantees](#)
- [Latent Defects Insurance](#)
- [Resin Bound Warranty Scheme](#)

If you have not spoken to Howard Collins before, or it is sometime since you reviewed your insurance needs do get in contact with him, for a FREE insurance health check and a no obligation quote, call 07775 888933 or visit www.cobrainsurance.co.uk

H&S UPDATE PLUS BUSINESS SHIELD FROM STALLARD KANE ASSOCIATES

Stallard Kane Associates Ltd provide a support service to SMEs for both Health & Safety and Employment Law. FeRFA members can access its services for free via the Business Shield - detailed below.



The latest news from SKA looks at:

- **Is this banter or age discriminatory treatment?**

When it comes to comments about age, there's a fine line between harmless banter and discriminatory treatment. So, what lessons can be learnt from a recent tribunal case in which the employee had been described as "past it"? [Read more...](#)

- **Turning a blind eye**

A recent case involved a driver who was killed by his own heavy goods vehicle. It illustrates the serious consequences of ignoring unsafe working practices. What happened and how can a similar incident be avoided? [Read more...](#)

➤ Other news stories from SKA on current issues [are available here](#).

Business Shield - free to FeRFA members - ensures you are always up to date.

SKA understands that busy management teams don't always have the time to keep up-to-date with changes in workplace legislation and health and safety policies, which is why FeRFA has supplied FeRFA Business Shield as a key member benefit

All FeRFA members have FREE access to the Business Shield service giving you:

- **FREE** access to the FeRFA Business Shield online portal
- **FREE** and unlimited use of the 24hr hotline
- **FREE** one hour review of your daily activity and associated risks
- **FREE** one hour review of your existing employment contracts

Further details on the service are available in the [brochure here](#).

All FeRFA members are supplied with a unique username and password for the FeRFA Business Shield and can speak to an advisor to answer any queries that you may have regarding the service.

In the meantime, members can access the advice line on 0345 076 6485.

The dedicated FeRFA Business Shield Account Manager is Barry Nicol, please call him on 07854 938693 for more details.



OTHER NEWS

BUILD UK ACCIDENT SURVEY 2017 - LIVE NOW

The 2016/17 BUILD UK Accident Survey is now live for FeRFA CONTRACTOR MEMBERS to submit accident statistics for the last 12 months from 1 April 2016 – 31 March 2017 via the following link:

[Accident Survey 2016/17](#)

The deadline for responses to this year's survey is **Friday 1 September 2017** - but please don't wait until the deadline to complete it as we will send regular reminders until it is completed. It should only take a few minutes to do, and if you have had no reportable accidents it will be just seconds as all you need to give is number of employees for that period, then click NO to accidents and it is done.

Please note that providing annual accident statistics is a requirement of membership for contractors.

A good response to the survey is vital as the information can be used to demonstrate to clients and others that the safety record of members is better than non-members. It can also help to identify accident trends in order to produce guidance which can reduce the risk of similar incidents in future.



CITB EXTENDS ONLINE SUPPORT TOOL PILOT FOR EMPLOYEES

CITB has extended a pilot to support employees with their English and maths skills. In February, CITB announced a pilot which would support apprentices to achieve their required learning in English and maths. That pilot has now been extended to support any employee who needs additional support with their English and maths. [To find out more click on this link](#)

CITB HEALTH, SAFETY & ENVIRONMENT TEST: updated revision materials

BUILD UK NEWSLINE

The latest edition of the Build UK Newsline is available at builduk-newsline.org.uk where you can find more on:

- Fair Payment
- Health and Safety
- Image
- Pre-Qualification
- Training & Skills and
- Other News

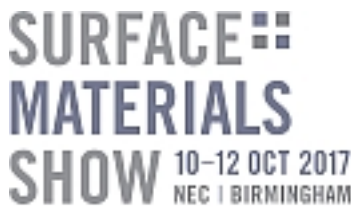




MEETINGS, SEMINARS & EXHIBITIONS 2017

EXHIBITIONS & EVENTS 2017

- [VISION 2017](#) June 6-7, Olympia London
- [FACILITIES SHOW](#) June 20-22, Excel, London
- [LANDSCAPE SHOW](#) September 12-13, Battersea Park, London (Exhibitors include: Star Uretech)
- [100% DESIGN](#) September 20-21, Olympia London
- [SURFACE & MATERIALS SHOW](#) October 10-12, NEC Birmingham



FerFA is an event partner for the [Surface and Materials Show](#) to be held at NEC Birmingham from 10 - 12 October as part of UK Construction Week. FerFA members are being offered enhanced packages and discounts on stands. For more details contact Jessica Visser on 020 3225 5364 or [@media-ten.com](mailto:jessica.visser)

APPRENTICESHIP SCHEME DATES 2017

Resin 16	In assessment period
Resin 17	MOD 12: May 3-4 at Resdev, Elland MOD 14: Sep 13-14 at Instarmac, Tamworth MOD 13: Oct 24-26 at Resdev, Elland
Resin 18	MOD 11: Jun 28-29 at Sika Welwyn Garden City MOD 12: Oct 11-12 at BASF, Redditch
Resin 19	MODS 4-5: May 17-18 at Uzin/Arturo, Rugby MODS 6-9: Oct 4-6 at TAC, Nottingham MOD 10: Dec 5-6 at The Preparation Group, Lincoln
Prep 9	MODS 4-5: Jun 27-28 at The Preparation Group Lincoln MODS 6-8: Oct 4-5 at TAC, Nottingham MOD 10: Nov 28-30 at The Preparation Group, Lincoln

FeRFA MEETINGS AND EVENTS 2017

FeRFA Technical Meeting: Thursday 15 June - venue TBA
FeRFA Golf Day: Friday 16 June at Erewash Valley Golf Club
FeRFA Council Meeting: Wednesday 28 June
FeRFA AGM and Awards Dinner: Friday 17 November at the Belfry Hotel

FeRFA MEMBERS' NEWS

FeRFA members can add news stories via the Members Area of the website. For more information on how to access this facility contact FeRFA.

Use the following links for more [COMPANY NEWS](#) or you can go to specific [CASE STUDIES](#) and [GALLERIES](#)



[Central Flooring Row to Victory](#)

The kitchens at the exclusive Phyllis Court Members Club needed a new floor and Central Flooring were able to provide the perfect solution. [Read more...](#)

Central Flooring Services Ltd & BASF Construction Chemicals (UK) Ltd



[Newcastle's Metro Central Station gets a new look from Stonhard](#)

Stonhard UK installed new sound absorbing, easy to clean, resilient, seamless and stain resistant floors at Metro Central Station Newcastle, following successful flooring installations at the Sunderland and Haymarket Stations. [Read more...](#)

Stonhard UK Ltd



[Walthamstow Stadium Development](#)

Total Protection (Great Britain) Ltd bring the history of the Walthamstow Dog Track into the surfaces of the walkways and play area of a new housing development on the former site. [Read more...](#)

Total Protection (Great Britain) Ltd



[ACO provides the icing on the \(cheese\)cake](#)

ACO Building Drainage was selected to provide the hygienic solutions required for the English Cheesecake Company's expansion plans. [Read more...](#)

ACO Building Drainage



[Restaurant is the Cat's Pyjamas with new Sikafloor](#)

Sikafloor provided the urgent solution when a popular city centre restaurant required a smart, durable surface installed in a matter of hours to ensure the business opened on time. [Read more...](#)

Sika Ltd



[Bespoke Design at Emilia Wickstead](#)

The design and aesthetic appearance was a critical factor for the retail outlet of high end fashion designer Emilia Wickstead. A seamless marble look resin system incorporating recycled glass was used throughout, complimented by bespoke matching furniture expertly made from the same resin system. [Read more...](#)

Surtech Ltd & Altro Floors



[Hygienic Flooring System meets Fire Star Hotel Kitchen Brief](#)

The prestigious Stafford Hotel London has been the latest recipient of a top quality hygienic flooring system thanks to experts at Resin Surfaces Limited. [Read more...](#)

Resin Surfaces Ltd



[Pinewood Studios - RonaFloor SL](#)

RonaFloor SL was specified for use as part of a large refurbishment of the Pinewood Studio complex. [Read more...](#)

Ronacrete Ltd



[Tackling Hazardous Waste Changes - How Will They Impact Construction?](#)

You've got to be on the ball when complying with waste legislation. Unlike a football match, it's not a game of two halves. It's one where you have to be on your toes for the whole match. Drop the ball and the penalties are punitive. [Read more...](#)

Reconomy



[Looking for work in the Resin Flooring Industry?](#)

See the latest vacancies in the resin flooring industry

Visit the FeRFA Situations Vacant page [here...](#)

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Click this link to get to the FeRFA home page www.ferfa.org.uk