

## **RESIN FLOORING EXCELLENCE CELEBRATED AT FERFA AWARDS**

### SHORT COPY

The FeRFA awards yet again attracted a high number of applications, showcasing a wide range of high quality resin flooring projects. The excellent submissions demonstrated the variety of uses for resin flooring, from industrial to commercial applications.

The Awards, presented by FeRFA CEO Helen McGachie and Howard Collins of sponsors Cobra Insurance Brokers went to:

#### **Contractor of the Year - Kemtile Ltd**

for their professionalism in offering clients solutions to their problems and working with them to ensure they deliver client satisfaction. The company demonstrated excellent customer feedback and client retention, a commitment to health & safety and impressive training initiatives throughout the company, with floor layers having achieved the NVQ L2 in resin flooring via onsite assessment, and an apprentice on the FeRFA scheme.

#### **Trainer of the Year - Respol Ltd**

were given this award for demonstrating a total and continuous commitment to training during the previous twelve months, now have a fully NVQ qualified workforce and an apprentice on the FeRFA scheme

#### **Project of the Year - Industrial Floor Treatments / Flowcrete**

for the Small Animals Hospital, Glasgow University where the floor finish had to be seamless, hygienic and practical yet match the aesthetics of the building. The client had very precise requirements in terms of the texture of the finish and particularly how it would be cleaned – particularly given its intended uses..

#### **Manufacturer of the Year – Contractors Choice - Altro Floors**

For this award, FeRFA contractors participated in an online vote which rated manufacturers on a number of criteria such as customer service, product range and quality, technical back up.

(WORDS: 291)

Longer copy follows over page

## LONGER COPY

The FeRFA Annual Awards were presented following the AGM held last week at the Forest of Arden. Once again the FeRFA awards attracted a good range of applications in all categories and set the judging panel with the usual difficult task of choosing winners from excellent examples of projects and quality work. The excellent submissions demonstrated the variety of uses for resins and the growing diversity of markets in which it was increasingly being used.

## MANUFACTURER OF THE YEAR

For this award, FeRFA contractors participated in an online vote (using its new on-line surveying software) and were asked to rate manufacturers on a number of criteria such as customer service, product range and quality, technical back up. The competition was very close, but for the 4<sup>th</sup> year running the winner of the 2009 Manufacturer of the Year Award went to Altro Floors.

## TRAINER OF THE YEAR

Training is the key to the future of the resin flooring industry and this award is in recognition of a member company's continuing commitment to training, development of staff and training achievement.

Respol Ltd were given this award for demonstrating a total and continuous commitment to training during the previous twelve months, now have a fully NVQ qualified workforce and have shown further commitment by supporting an apprentice on the FeRFA scheme.

## CONTRACTOR OF THE YEAR

In this category we are looking for all-round performance, quality and variety of work, outstanding customer service, new application techniques, promotion of resin flooring, safety awareness, and a commitment to training.

The awards panel were very impressed with all the applications, which were of a very high standard. This year the award went to Kemtile Ltd for their professionalism in offering clients solutions to their problems and working with them to ensure they deliver client satisfaction. The company enjoyed excellent customer feedback and client retention, a commitment to health & safety and impressive training initiatives throughout the company, with floor layers having achieved the NVQ L2 in resin flooring via onsite assessment, and an apprentice on the FeRFA scheme.

## PROJECT OF THE YEAR

For this award the judges are looking for: innovation, aesthetics, size of application, time constraints and difficult conditions, unusual challenges and of course client satisfaction.

From the many excellent and interesting projects put forward for this award, the winners – for the Small Animals Hospital at Glasgow University was Industrial Floor Treatments Ltd with Flowcrete products.

In this project - a new build hospital environment - the floor finish had to be seamless, aesthetic yet practical. The client had very precise requirements in terms of the texture of the finish and particularly how it would be cleaned. The contractor and manufacturer had to work very closely with the client to agree a benchmark finish, which had to be achieved throughout the whole project area. Feedback from client is excellent in terms of quality of service received and the quality of the floor installation which is easy to clean, very durable and looks decorative.

Because of the quality of applications this year an award of Highly Commended was also given and this went to Surtech Ltd with Altro Floors for the Darwin Centre at the Natural History Museum.

WORDS: 531



All Award Winners are picture above:

Robert Gray, Flowcrete; Greg Love, IFT; Helen McGachie, FeRFA CEO; Howard Collins, Cobra Brokers (Award Sponsor); Stuart Mourning, IFT; Alan Thurston, Altro Floors; David Clark, Respol; David Priest and Stephen Westley, Kemtile.

Photographs of individual winners available.

---

17 Dec 09 - for immediate release

colour photos of individual award winners available as JPEGs via email

Press contact: Lisa Hennessey 01252 714250 [lisahennessey@btinternet.com](mailto:lisahennessey@btinternet.com)

---